

IT'S TIME FOR THE HARVARD DIFFERENCE®



HARVARD®

MAINTENANCE, INC.

SERVING RETAIL BANKS, FINANCIAL INSTITUTIONS & DATA CENTERS

- Janitorial & Engineering Services
- Carpet & Hard Floor Care
- Window & Ultrasonic Blind Cleaning
- Ceiling Tile Cleaning
- Parking Lot Sweeping & Degreasing
- Pest Control
- Pressure Washing
- Wood, Metal & Marble Restoration

REPRESENTATIVE CLIENTS

- Charter One Banks
- BB&T
- Wachovia

WELCOME TO HARVARD MAINTENANCE, INC.,

a multi-faceted building service organization grounded in the goal of exceeding our customers' expectations. This is the "Harvard Difference®," achieved through an "inverted pyramid" management style that views every employee as an integral part of our growth and success.



The Harvard Difference®



I'm Stan Doobin, President of Harvard Maintenance. We know meeting your customers' and staff expectations is

not enough—exceeding them is our daily mission.

We know your facilities aren't like anyone else's. That's why our services are customized to your specific cleaning needs.

Whether you're responsible for a corporate data center in Arizona, 600 bank branches throughout the Southeast, or five offices in Ohio—we're delivering services when, and how, you need them.

We're only as good as the job we do today—so we guarantee you'll receive our best efforts for high quality service every day. This is The Harvard Difference®. Try us, and you'll see how the difference contributes to your success.

Sincerely,

Stan



ISO 9001-2000
certified

Expertise

CLEANING FOR A HEALTHY ENVIRONMENT

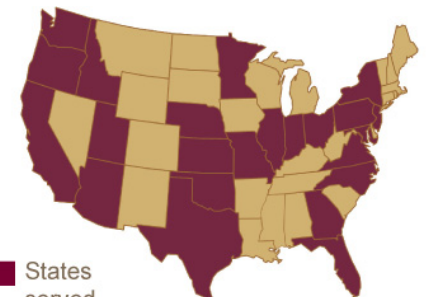
- Green Seal & EcoLogo cleaning chemicals, GS-37 certified
- Green Label equipment, HEPA filtered, low-decibel
- Recycle program design, management & promotion
- Assistance towards LEED-EB certification

CLEANING EXPERTISE IN FINANCIAL INSTITUTIONS

- Operational systems specifically for retail banking environments
- Cleaning procedures for the safety & security of your customers & staff
- Delivering cleaning services reliably to 1 or 100s of locations

COST-EFFECTIVE, HIGH QUALITY SERVICE

- High productivity through operational best-practices
- Pro-active inspections measuring cleanliness
- Performance reported during Joint Business Reviews
- Non-daily cleaning tasks delivered on schedule



■ States
served

Service across the country

Contact Us

www.harvardmaint.com

570 Seventh Avenue
New York, NY 10018
212.730.0001
888.730.0001